

Modern Day Missions Donation Refund Policy

Modern Day Missions is grateful for your donation and support. We recognize that there may be circumstances under which you may need to request a refund of your donation. This policy outlines the terms and conditions under which refunds may be granted.

General Policy

Contributions made to Modern Day Missions, a 501(c)(3) nonprofit organization, are considered final and non-refundable. However, Modern Day Missions is committed to meaningful stewardship, and we understand there may be circumstances where a refund is reasonable on a case-by-case basis and in good faith.

Eligibility for Refunds

Modern Day Missions will consider the refund of a charitable contribution under one of these limited circumstances:

- A donation was made in error (e.g., an incorrect amount was entered).
- Duplicate donations were made due to technical or human error.
- A donor's account was compromised, and a donation was made fraudulently.
- The donation was not authorized by the donor.

Requesting a Refund

Refund requests must be submitted to Modern Day Missions within thirty (30) days of the contribution date by emailing support@donorgive.com or submitting a written request to:

Modern Day Missions
P.O. Box 535578
Grand Prairie, TX 75053-5578

Please include the following details to help us process your request:

- Full name
- Contact information (address, phone number, email)
- Date and amount of your contribution
- Method of payment
- A copy of your receipt or a receipt transaction number
- Reason for refund request
- Any additional information you believe Modern Day Missions should consider

Processing Refunds

Modern Day Missions will consider your refund request and provide a written decision in response within thirty (30) days of receiving your request. If we need additional information, we will contact you using the contact information provided in your request.

If Modern Day Missions determines a refund is appropriate, we will return the donation to the original payment method (i.e., credit card or bank account) whenever possible.